

JAMIL MOHAMMAD

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PROFESSIONAL SUMMARY

Multilingual Customer Service and Logistics Professional with over 5 years of experience in high-volume retail and delivery environments. Proven track record of managing complex routes, resolving customer conflicts with professionalism, and maintaining technical accuracy in financial transactions. Fluent in Russian, Ukrainian, Farsi, and Uzbek.

SKILLS

Languages: Russian, Ukrainian, Farsi, and Uzbek (Native/Professional Fluency)
Technical: Microsoft Office (Excel, Word, PowerPoint), Hardware Optimization, SteelSeries Sonar
Operations: Cash/Credit Handling, Inventory Control, Opening/Closing Procedures, Route Logistics

PROFESSIONAL EXPERIENCE

Delivery Specialist 2025 – Present

Domino's Pizza • Sacramento, CA

- Manage time-sensitive deliveries while ensuring high levels of order accuracy and customer satisfaction.
- Execute secure cash and credit transactions, maintaining precise financial records during peak volume shifts.
- Collaborate with in-store management to streamline order fulfillment and resolve logistics challenges effectively.

Delivery Driver 2022 – 2025

Amazon • Rocklin, CA

- Navigated complex delivery routes independently to ensure 100% on-time package distribution.
- Maintained top-tier customer satisfaction ratings through professional, courteous, and timely service.
- Troubleshoot on-road logistics and technical challenges to meet daily performance and safety metrics.

Online Grocery Shopper 2021 – 2022

Raley's • Citrus Heights, CA

- Fulfilled digital orders with strict attention to product quality and inventory correctness.
- Communicated directly with customers regarding order substitutions, ensuring high retention and satisfaction.
- Supported store operations through efficient stocking and organizational tasks during transition periods.

EDUCATION

High School Diploma

Center High School • Antelope, CA

VOLUNTEER EXPERIENCE

Library Volunteer

2016 – 2017

Sacramento Public Library • Antelope, CA