

Alina Berkman

Cocktail Waitress

CONTACT

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Miami, Florida

EDUCATION

BA in Psychology
Moscow State University
2000



PROFESSIONAL PROFILE

- Hardworking with excellent sales and communication skills cocktail waitress who thrives under pressure and goes above and beyond to create unforgettable guest experiences. 3 years experience serving in an upscale setting.

EXPERIENCE

Cocktail Waitress
Wise Bar, Brooklyn, NY: June, 2019- March, 2020

- Worked as part of a team in a high stress and high volume environment.
- Excellent communication skills; Bilingual (English, Russian).
- Maintained full knowledge of beverage lists and promotions.
- Received beverage orders from wait staff and delivered beverages to guests.
- Poured drinks using standard pour according to specifications.
- Managed strict beverage control to minimize waste.
- Set up glassware and liquor prior to events.
- Processed orders on a computerized Point of Sale system.
- Adhered to state laws regarding alcoholic beverage.
- Experienced with social media platforms such as Facebook, Instagram, Twitter, etc.

Cocktail Waitress
Gold Restaurant / Moscow, Russia: 2010-2013

- Served wine beer and cocktails per restaurant guidelines.
- Maintained clean and well stocked workstation.
- Handled cash and credit card transactions as required.
- Ensured high food and beverage quality.
- Verified IDs of younger customers.
- Answered customer queries about cocktail ingredients as required.
- Cleared and cleaned restaurant tables.