

Natalia Marchenko

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Fully Work Authorized · No Visa Sponsorship Required

Customer-oriented Retail Associate with strong experience in retail, customer service, and food preparation as a cook/baker.

Skilled in assisting customers with product selection, preparing fresh, high-quality items, maintaining organized merchandise displays, and creating a positive, efficient shopping experience in fast-paced environments.

LANGUAGES

- Ukrainian – Native
- Russian – Native
- English – Beginner

WORK EXPERIENCE

**Deli Team Associate,
Shop and save market
Des Plaines, IL**

March 2026 – Present

- Prepared and serve deli items such as sandwiches, salads, and sliced meats/cheeses according to customer preferences.
- Provided excellent customer service by greeting customers, answering questions, and making recommendations.
- Operated deli equipment (slicers, scales, ovens) safely and efficiently.
- Maintained proper food storage, labeling, and rotation in compliance with health and safety regulations.
- Monitored inventory levels and assist with restocking and ordering supplies.

**Clerk, Administrator
AS State Institution
Zaporizhzhia, Ukraine**

May 2013 – July 2024

- Managed administrative tasks, including document processing and record-keeping.
- Assisted customers and employees with inquiries, ensuring clear and efficient communication.
- Organized and maintained files for easy access and retrieval.
- Followed procedures to support office efficiency and workflow.

EDUCATION

Trade and Culinary College – Sales / Buffet Worker

September 1992 – June 19
