



DAVRON PIRMANOV

Track And Trace / Load Coordinator

Dave328766@icloud.com | [linkedin.com/in/davron-dave-142ab91a9](https://www.linkedin.com/in/davron-dave-142ab91a9)

WORK EXPERIENCE

TRACK AND TRACE TEAM / DISPATCHER

UMT Global Logistics / AOG logistics LLC / ET Transport

Apr, 2022 - Apr, 2026

- Dispatched freight loads and coordinated daily operations with drivers to ensure timely pickup and delivery. Worked mostly with Dry Van and PO
- Monitored active shipments using Transportation Management Systems (TMS) and logistics platforms such as DAT, DATA Truck, Quick Manage, Samsara / Motive (KeepTruckin) and other load tracking tools, ensuring real-time visibility of freight movement.
- Google tools for load documentation, tracking, reporting, and operational coordination.
- Identified and resolved delivery delays, route changes, and operational issues to minimize disruptions.
- Maintained accurate shipment records, load statuses, and documentation such as Invoicing process, HOS (11/14/70 rules...), ELD basics, Load booking & rate negotiation
- In-transit issue management

CUSTOMER SERVICE & SALES REPRESENTATIVE

HUMANS OOO

Aug, 2020 - July, 2021

- Provided customer support by explaining company services and products, answering inquiries, and resolving service-related issues.
- Assisted customers through calls and direct communication, ensuring clear and accurate information delivery.
- Handled product sales by identifying customer needs, presenting suitable solutions, and closing service subscriptions.
- Managed customer complaints and service requests, ensuring timely and effective resolution.

EDUCATION

Tashkent State Agrarian University

2019-2023

Logistics, Marketing

SKILLS

- Communication skills
- Problem-solving
- Active listening
- Patience & empathy
- Time management