

ASSYL ANUAROVA

New York, NY

Phone: 347-963-3605

Email: assyla579@gmail.com

PROFESSIONAL SUMMARY

Friendly, energetic, and reliable hospitality professional with experience in fast-paced restaurants in the USA and Kazakhstan. Strong customer service skills, fast learner, and able to maintain excellent guest satisfaction during high-volume shifts. Fluent in English, Russian, and Kazakh.

CORE SKILLS

- Customer Service & Guest Relations
- Order Taking & Food Service
- Hostess & Front-of-House Operations
- Cash Handling & POS
- Multitasking in Busy Environments
- Cleanliness & Food Safety
- Communication & Teamwork

WORK EXPERIENCE

Waitress — USA (2025)

- Served guests efficiently during high-volume shifts
- Took orders accurately and delivered food/beverages promptly
- Ensured clean, organized dining areas and excellent guest satisfaction

Hostess — USA (2025)

- Greeted guests, managed the waitlist, coordinated seating
- Maintained smooth front-of-house flow and professional atmosphere

Waitress — Kazakhstan (2023)

- Delivered professional table service and supported operations
- Assisted with order processing and customer communication

Assistant Confectioner — Chinese Bakery, USA (2025)

- Helped prepare pastries and maintained kitchen hygiene
- Supported daily production tasks

Small Business Owner — Confectioner, Kazakhstan (2020–2024)

- Managed orders, clients, and production of a home-based pastry business
- Ensured high-quality products and timely delivery

Administrator — Beauty Salon, Kazakhstan (2023)

- Managed appointments, front-desk service, customer support

ADDITIONAL EXPERIENCE

- Commercial model for jewelry and promotional videos (2023–2025)

EDUCATION

2025 — **GED — High School Diploma (USA)**

2025 — HB Studio, New York — Acting Program (in progress)

2025 — Fryeburg Academy, USA

2023 — Nazarbayev Intellectual School, Kazakhstan — Middle School Diploma

CERTIFICATES & COURSES

- Online Waitress Training Course (2025)
- “Design” Course, Bocconi University (2025)
- “SMM Quick Start” Course (2023)
- UNESCO “Time of Change” Certificate (2020–2021)

VOLUNTEERING

- MMA Fights Event Volunteer (2024)
- Music Video Production Volunteer (2024)
- Assistance to Stray Animals (2024)
- Children’s Summer Math Camp Volunteer (2024)

LANGUAGES

- English — Advanced (C1), IELTS certified
- Russian — Native
- Kazakh — Fluent